

OUR TEAM OF NURSES

- Licensed RN's and certified case managers with extensive experience in orthopedics, spinal cord injury and brain injury cardiology
- Works closely with injured employees, employers and medical providers in a return to work model proven to reduce costs
- Conducts telephonic case management with three point contact, coordination of care and vendor panel use with cost savings model
- 100% timely and appropriate utilization review
- Medication Review RN management of high dollar pharmacy spend cases

OUR TEAM OF PHYSICIANS

- Medical Director boarded in occupational medicine, past chair Workers' Compensation Committee for California Medical Assn., past Board of Directors WOEMA, contributing author CA Work Comp System, lecturer SDSU
- Board certified specialist panel includes orthopedics (spinal, hand, general), pain management, dentistry, psychiatry, PMR, chiropractic and others
- Services include utilization peer review, peer to peer contact, onsite seminars to claims staff, availability for case conference by phone
- Peer physicians are all actively practicing in their clinical specialty

MEDICAL MANAGEMENT

- Well established multi-vendor panel with contracted pricing in the areas of durable medical equipment, physical and occupational therapy, chiropractic, diagnostics, home health, interpreting, transportation and more
- Automated referral process to dedicated vendors via electronic interface
- State-of-the-art paperless case management software with electronic data interface (EDI) capabilities
- Fully customization reporting capabilities and client notifications



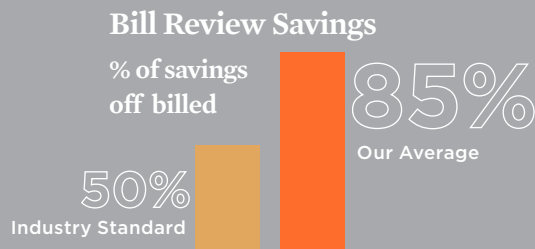
CUSTOMIZED MPN

- Customizable network mosaic to achieve best savings and access to care
- Identification of key network providers to produce better outcomes
- Direction of care tools to examiner
- Feedback to network providers on outcomes
- Integration of contracted ancillary networks
- Positive relationships with key network providers and medical community
- MPN website customizable to client with client logos and branding



BILL REVIEW SERVICES

- Multi-Line bill review
- Out of network negotiation
- Customizable network mosaic to achieve maximum savings
- Ability to load and maintain client PPO
- Integration with utilization review to ensure only certified treatment is processed and paid
- Bill review artificial intelligence to detect potential provider fraud



COST CONTAINMENT SERVICES

- National & regional PPO management
- Negotiation unit
- Compounded medication review & management
- Utilization review
- Peer review services
- Utilization review and bill review integration
- Clinical prescription reviews
- Drug testing
- Life care plans
- Medicare set asides

NEGOTIATION AND RESOLUTION UNIT

- Team of expert negotiators/hearing reps
- Recognized as expert in the industry and can provide testimony and references
- Extensive research completed prior to any settlement negotiation to uncover any loopholes and formulate a solid defense strategy
- Work closely with SIU to report any suspected fraudulent and abusive activity on the part of lien claimants
- Claim files can close sooner as liens are addressed timely
- Transparency of outcomes and fees

TECHNOLOGY

- Claims software integration
- EDI with all major claims management systems
- Clearinghouses - ebilling
- Sophisticated business rules engine
- Duplicate bill checks
- State reporting
- Extensive management reports
- Image system integration

